

Duke EPIC Veteran Support Specialist Program



Veteran Peer Project



- Funded by a grant from the GlaxoSmithKline Foundation
- Project Objectives
 - Train Veteran Peer Support Specialists to help meet the reintegration needs of NC veterans
 - Identify community partners to sustain recruitment, training, and mentoring of veteran support specialists beyond the project lifecycle
 - Provide programmatic evaluation that examines the effectiveness of veteran support training
 - Produce a responsive training program that leverages the existing VSO body of knowledge and enhances the level of service provided to our state's veterans



Approach



- **Peer Selection**

- State VSOs
- Community-based participants

- **Training**

- Pilot Cohort consisting of 8 State VSOs and 2 OTW candidates
- Qualified trainees will be certified as NC State Peer Support Specialists
- Phased rollout
- Continued support through quarterly calls

- **Evaluation and Continuous Improvement**

- Each training cohort will be assessed for fit to job & efficacy of training
- Subsequent cohorts will be modified based on trends,

NC DVA Call Center/VSOs



- Anticipated Outcomes

- Improved interaction with Veterans
- More robust data collection
- Enhanced ability to manage resource connection
- Develop training that accurately reflects the conditions on the ground



Outside the Wire Group



- Training Partner
- Hosting Community-based Veteran Peers
 - Veteran Outreach
 - Connection to Resources
 - One-to-one Mentorship
 - Managing Care



Call for Support



- Opportunities for Collaboration
- Need/Interest in Veteran Peers
- Participating in training
- Questions

Contact me directly:
Dave Roddenberry

david.roddenberry@duke.edu