



# **The American Red Cross**

**Veteran Resources**

**American Red Cross**

# Service to the Armed Forces

The American Red Cross's unwavering commitment to members of the U.S. military, its Veterans, and their families continues to grow and develop more than a century after Clara Barton first recruited nurses to support the U.S. Army during the Civil War.



Every service the Red Cross provides today grew from a foundation of service to the military.

# Red Cross Resources

Today, the Red Cross is meeting the needs of a changing military, expanding service to Veterans and is proud to maintain its commitment to the men and women who have served in the U.S. Armed Forces.



**7442**



**832**



**325**



**2877**



**13**



**267**



**American  
Red Cross**

# Linking Military Families During an Emergency

Red Cross workers use advanced communications technologies to link Service Members with their families. One of three Emergency Communications Centers in either Oklahoma, Kentucky, or Massachusetts obtains the required, VERIFIED information and sends emergency messages to Service Members of every branch of service wherever in the world they happen to be.

**Emergency Communications Message Assistance**

**(877) 272- 7337**



# *Board of Veterans' Affairs*

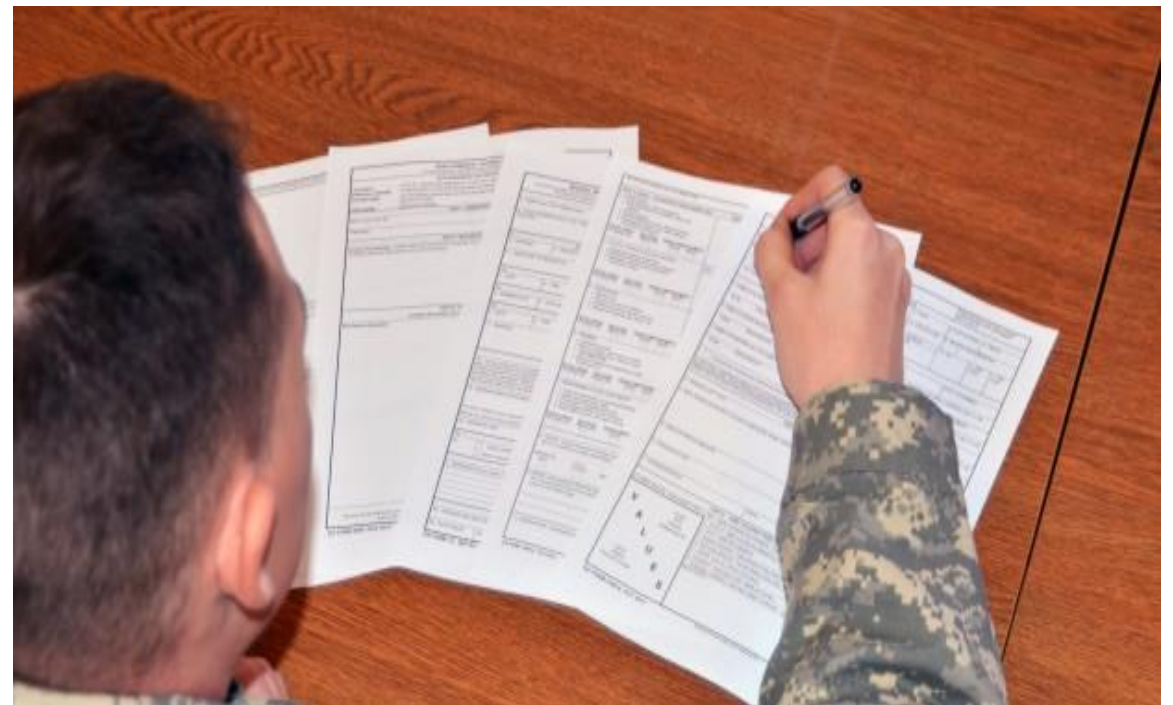
The Red Cross assists Veteran claimants who seek to appeal to the Board of Veterans Appeals (BVA).

This work is done by Red Cross staff at the BVA as well as a network of State, Work-Share representatives who are accredited by the VA to work on behalf of the Red Cross.

The American Red Cross representative at the BVA helps Veteran claimants develop, appeal, and obtain information in support of the Veteran's claim.

**BVA 1-800-923-8387**

**[Red Cross.org/Local](https://www.redcross.org/Local)**



# *Providing Resiliency Training*

Families count on the Red Cross to provide training that promotes resiliency and preparedness to help them cope with the challenges of military life. The Red Cross also provides a variety of preparedness and job skill training.



Veteran contact their local chapter.

[Red Cross.org/Local](http://RedCross.org/Local)

[Reconnection Workshops](#) are a series of individual or small group discussions that enhance the likelihood of positive reconnections among family members.

To Schedule a workshop:

[www.redcross.org/reconnectionworkshops](http://www.redcross.org/reconnectionworkshops).

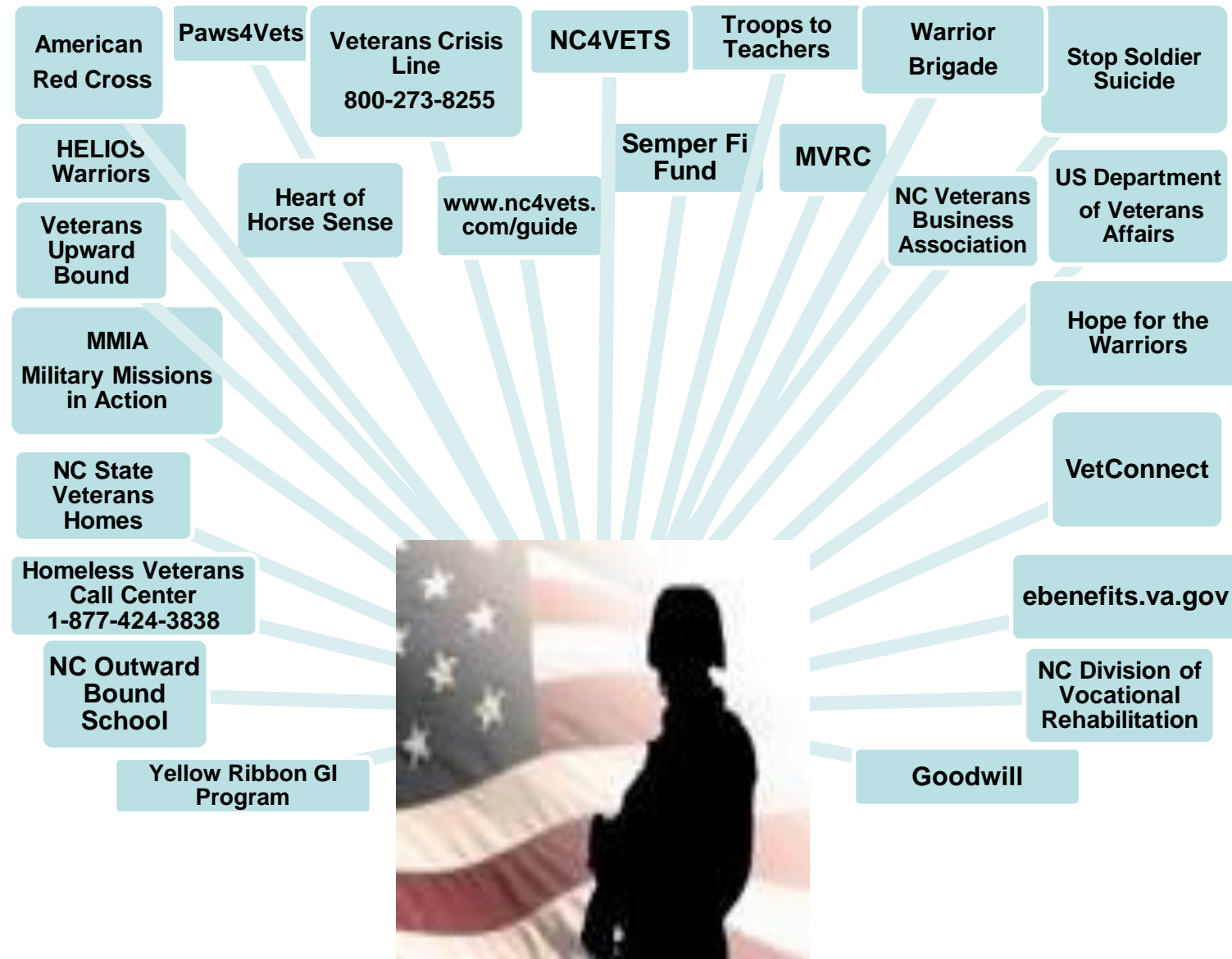
[Courses](#) such as First Aid, Family Caregiving, Nurse Assistant, and Babysitters training are offered at some Red Cross locations.

[Volunteer opportunities](#) allow Veterans to engage in their community and provide experience on their resume.

[Service](#) can also help the Veteran build on and maximize the knowledge and skills they already have.



# Connecting Families with Local Community Resources



[Red Cross.org/Local](http://RedCross.org/Local)

# Recommendations

- ❖ Continue to Network with other providers. Referral is the key to success for connecting Veterans to the correct services. By getting to know each other's services, when we get the call, we will be ready. Reference pg.106 of the NC4VETS Resource Guide from the Governor's Working Group Mission Statement " This real time referral and collaboration network cuts red tape."
- ❖ Every Organization should check their contact numbers to make sure they are in service. Follow the prompts to see if you need to give additional instructions with the number.
- ❖ Distribute the NC4VETS Resource Guide to all separating Service Members (both discharged & retired). Planning ahead is crucial for a successful transition from Active Duty service.
- ❖ Development of a short NC4VETS Resource Guide Webinar and a service delivery script for briefing separating Service Members and training for the *Boots on the Ground*.
- ❖ Track your organizations Veteran inquiries and requests. It is so easy to give out an 800 number and move along. This has become a habit for many providers. Our goal should not only be to be responsive as organizations but also to follow through and to follow up on each case; we need to track each Veteran inquiry so that we have *No Man Left Behind*.



# Questions Contact Information

**QUESTIONS?**

**[Red Cross.org/Local](https://www.redcross.org/Local)**

**Emergency Communications Message assistance  
(877) 272-7337**

**American Red Cross Pg. 31 NC4VETS Resource Guide  
American Red Cross Pg. 59 / County List / NC4VETS Resource Guide**

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